




Company profile

WALLEN

Hospitality Consulting



Where we are **TODAY**

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Defining Hospitality Excellence

With a decade of specialized expertise, our consultancy, spearheaded by esteemed Glion Institute alumni, epitomizes the fusion of global hospitality insights and local market acumen.

Guided by Mouna Ennour's leadership, our approach anchored in rigorous data analytics and a keen understanding of market dynamics—transcends traditional consulting to redefine success and guest satisfaction in the hospitality landscape.

Timeless **HOSPITALITY**

Bespoke Consulting

Each client's unique narrative guides our tailored approach, focusing on distinct challenges and opportunities in the hospitality landscape.

Strategic Market Analysis

Our commitment to in-depth market research is the foundation of informed, strategic decision-making and visionary planning.

Training & Development

We design comprehensive training programs targeting service excellence and operational efficiency, elevating hotel staff to new professional heights.





OUR VALUES

01

INTEGRITY AND TRANSPARENCY

Honest, open communication is our hallmark, fostering trust and lasting partnerships. We believe in clarity and sincerity in every interaction and strategy

02

INNOVATIVE EXCELLENCE

We merge creativity with a pursuit of excellence. Constantly adapting to industry evolution, we innovate to exceed expectations and set new standards





03

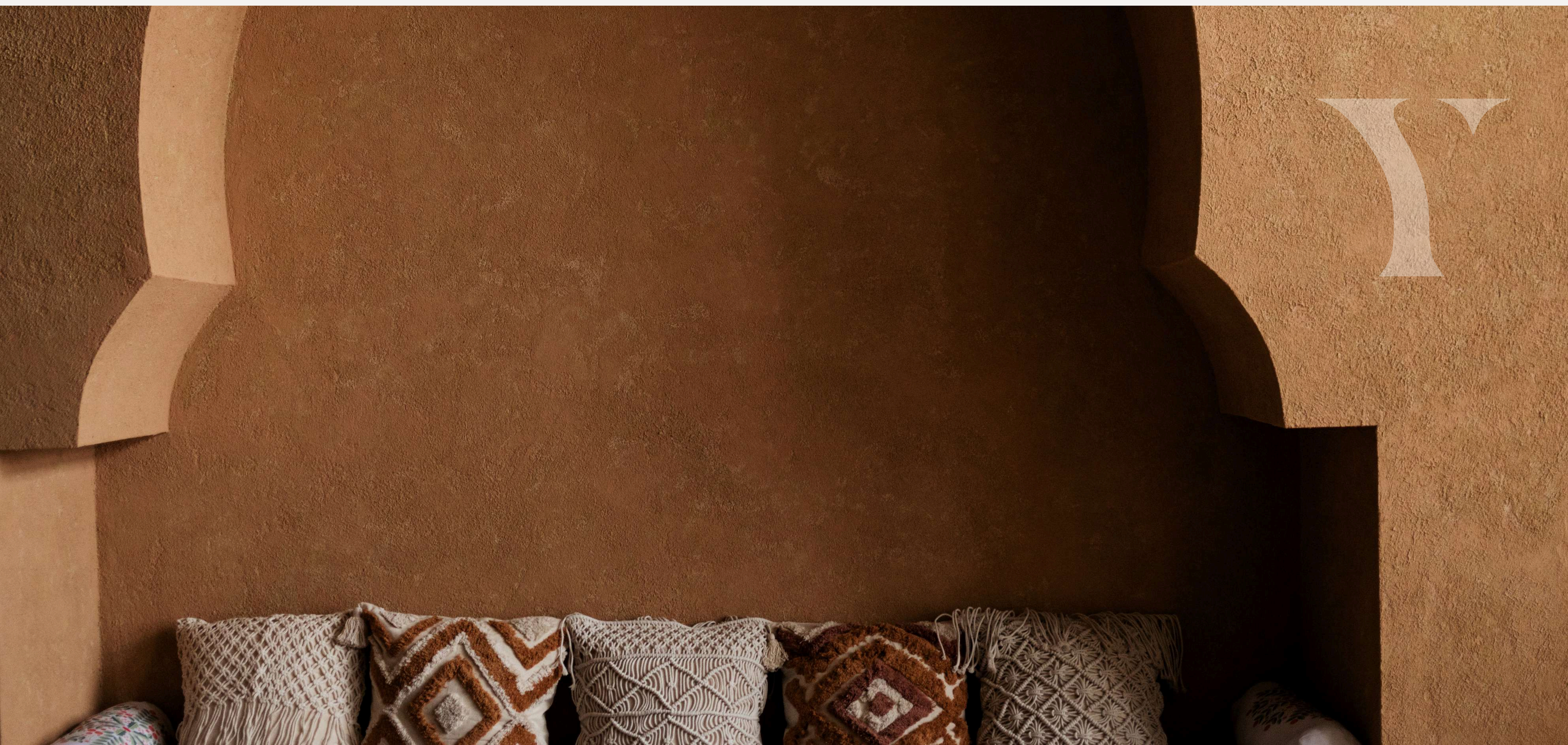
CLIENT-CENTRIC FOCUS

Your vision is our mission. We are committed to understanding and aligning with your goals, ensuring our solutions are tailored to your unique needs

04

SUSTAINABILITY AND RESPONSIBILITY

In every strategy, we consider the impact on the environment and communities. We advocate for and implement sustainable practices, ensuring a better future for all





OUR APPROACH

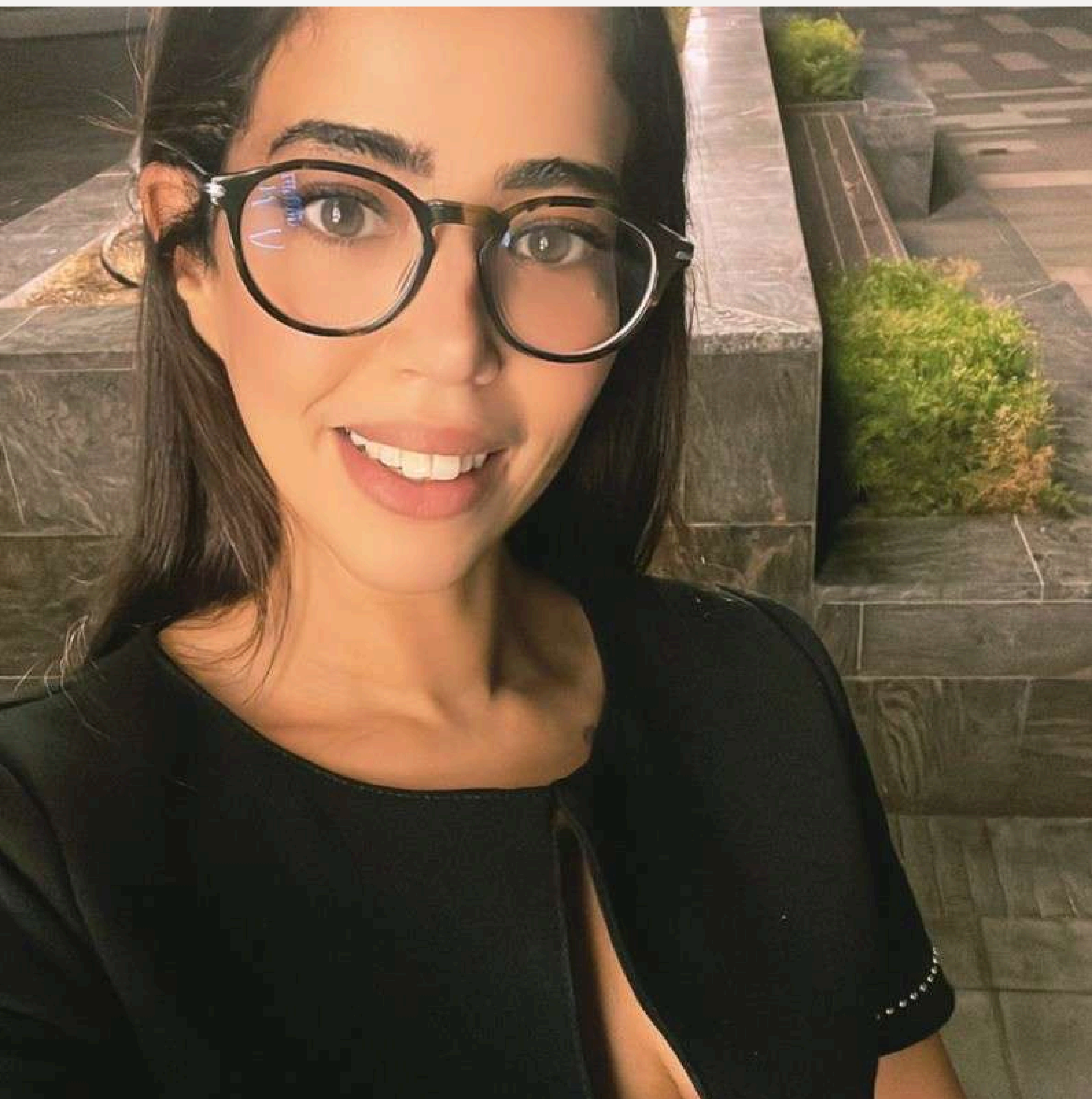


Our approach is what sets us apart. We believe in a data-driven methodology, where real guest feedback forms the cornerstone of our strategies. This approach enables us to pinpoint precise areas for improvement and craft solutions that are not just effective but also highly targeted and relevant to your specific needs

Utilizing advanced analytics, we dissect guest reviews and feedback across various platforms to gather actionable insights. These insights inform our bespoke strategies, ensuring that every recommendation we make is grounded in real-world data and tailored to your hotel's unique context



OUR FOUNDER



MOUNA ENNOUR

In the bustling corridors of global hospitality, Mouna Ennour stands out as a paragon of innovation and finesse. A graduate of the prestigious Glion Institute, her narrative is not just about ascending the ranks in luxury hotels of Europe and the vibrant resorts of the Middle East; it's about a relentless pursuit of hospitality perfection.

Mouna's venture, Yalten Hospitality Consulting, is more than a consultancy. It's a revolution in the guest experience. It's where data analytics marries elegance, and sustainability aligns with luxury. Under her stewardship, Yalten is reimagining the hospitality landscape, one bespoke solution at a time. With a flair for creating narratives within guest services, Mouna is not just enhancing stays; she's curating stories that guests cherish long after they've checked out.

In an industry where ordinary is never enough, Mouna Ennour is a name synonymous with extraordinary.

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